

# Your Company Nurse Mobile App Guide

Workplace injuries happen. And dealing with those injuries is a pain. That's why your organization has provided you with the benefit of Company Nurse.

To make contacting Company Nurse even easier, you have access to the **Company Nurse mobile app**. This app allows you to contact Company Nurse the way that works best for **you**. Here's how:

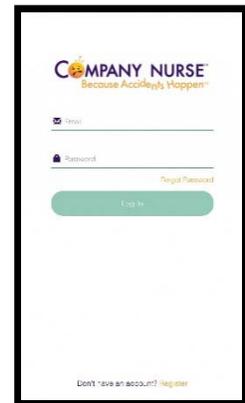
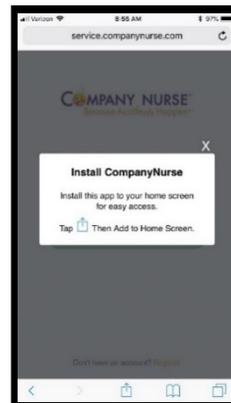
## 1 Download and Register

First, download the Company Nurse Mobile App.

You can download the app for [Apple](#) and for [Android](#) on your mobile device.

Or, on your mobile device, open the link [service.companynurse.com](http://service.companynurse.com) and follow the prompts to install the app to your home screen.

Open the app and select the "Register" option at the bottom of the log in page.



## 2 Contact Company Nurse

The app provides you with a variety of ways to contact Company Nurse.

After you log in, you'll notice a rotating list of options at the top of the home page. Simply click **Call**, **Mobile Text**, or **Web Chat**. If the injury is an emergency, please call **911**\*



*\*Selecting 911 does not dial Company Nurse; it dials 9-1-1. Contacting 911 does not take the place of reporting your injury.*

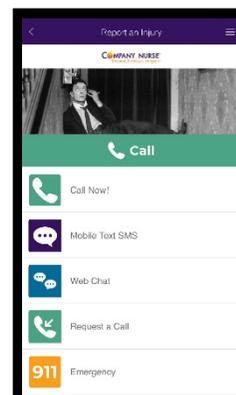
## Report an Injury

You can also see the full list of ways to contact Company Nurse under **Report an Injury**.

Choosing **Call** or **Mobile Text** will connect you with an Injury Care Coordinator (ICC) who will begin your injury reporting process. These are ideal options if you are in an area with poor internet service.

When reporting an injury through **Web Chat**, you may not know all the information requested. No worries – **just fill out as much as you can!** Company Nurse will work with you to fill out the rest.

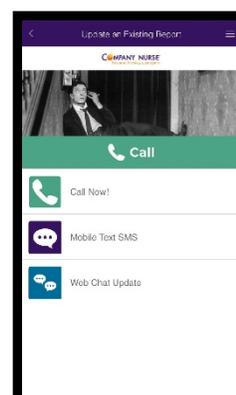
This list also includes the option to **Request a Call**. Simply enter your name, number, and preferred time to be called and Company Nurse will contact you.



## Update an Existing Report

If you need to make any changes to an injury report, select **Update an Existing Report**.

You'll be able to choose **Call**, **Mobile Text**, or **Web Chat** to contact Company Nurse and make updates to your injury report.



## 3 Additional Features and Benefits

There are additional features of the app that help you make the most of your Company Nurse experience. Select **Injury Process** to learn what happens when you contact Company Nurse. You can also choose **Training** to view a short video about the process and the benefits of contacting Company Nurse after a workplace injury. **About Company Nurse** explains what we do and how we help you. Finally, you can easily **Share Our App** with a code or email.

